



# Relay North Carolina is now on Facebook!

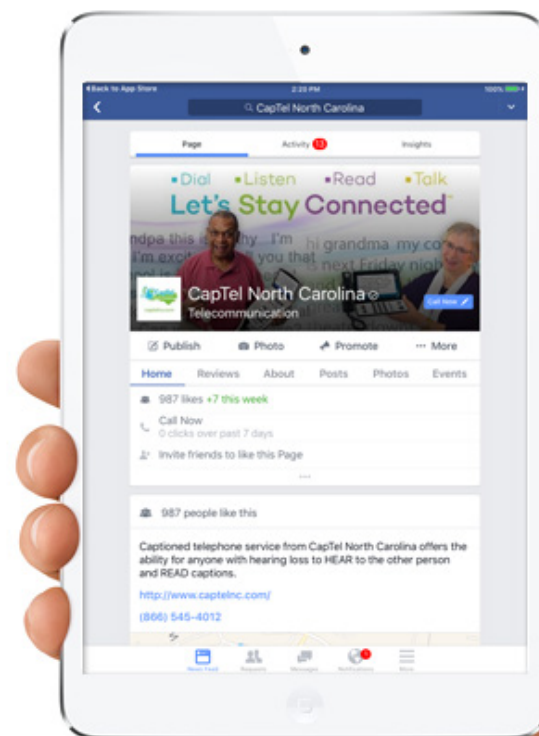
Come visit us and click **LIKE** today!



**Relay North Carolina:** [facebook.com/RelayNorthCarolina](https://facebook.com/RelayNorthCarolina)

**Speech-to-Speech:** [facebook.com/STSNorthCarolina](https://facebook.com/STSNorthCarolina)

**Captioned Telephone:** [facebook.com/CapTelNC](https://facebook.com/CapTelNC)



# VETERAN ROAD TOUR WEST

**WHEN:** Saturday, March 28, 2015

**TIME:** 10:00 AM – 2:00 PM

**WHERE:** Doubletree by Hilton Asheville-Biltmore  
Burghley Ballroom  
115 Hendersonville Road  
Asheville, NC 28803

**REGISTER:** [www.relaync.com/veteran](http://www.relaync.com/veteran)  
**RSVP by February 28, 2015**

Provided By



Fun and learning experiences for veterans and their families!

Workshops and “one-stop shop” for resources and services are available for veterans who have a hearing loss, speech disability, brain injury or other disability.

Free admission. Free door prizes.

Fun activities for children.

Free lunch.

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## FOR MORE INFORMATION, CONTACT:

Bola Desalu, Relay NC Manager

Email: [bola.desalu@sprint.com](mailto:bola.desalu@sprint.com)

Voice: 919-324-3792

Videophone: 919-324-3792



# Relay NC Congratulates NC • ASLTA on their Emerald Anniversary



Relay North Carolina is proud to  
provide communication access to all  
North Carolina residents and visitors.

Check out at our website:  
[www.relaync.com](http://www.relaync.com)

*“ It’s really neat that  
I can participate in a  
conference call online! ”*



## Did you know Relay NC offers Relay Conference Captioning (RCC)?

RCC is an Internet-based technology that allows you to participate in any conference call by reading real-time captioning online at a remote location.

- Can be used on any computer with Internet access.
- Can receive a text transcript of the conversation for your records.
- For more information, go to [relaync.com/rcc](http://relaync.com/rcc)



**TIRED OF HEARING “WHAT?  
I CAN’T UNDERSTAND YOU.”?**

# Speech-to-Speech

## Talk with Ease

**SOLUTION:** Relay NC Speech-to-Speech (NC-STS) is a free service for people with a speech disability, or who use a voice synthesizer. This service allows them to use their own voice on the phone. A specially trained STS operator simply listens to the conversation and repeats their message, whenever needed.

Dial **711** or **877-735-8261** to connect with a relay operator. Relay NC’s unparalleled equipment and exceptional Relay Operator training ensure that STS user will be heard and understood.

**Stay connected with family, co-workers, and friends. It has never been easier with Relay NC STS.**



**For more information or to request a free presentation, contact:**

■ Bola Desalu, Relay NC Manager  
■ 919-324-3792 Voice/Videophone ■ [bola.desalu@sprint.com](mailto:bola.desalu@sprint.com)

**STS NC Customer Support for more information:**

■ 877-787-1989 ■ [Sprint.TRSCustServ@sprint.com](mailto:Sprint.TRSCustServ@sprint.com)



# STS Mall Digital Advertisement

Imagine you have  
a **speech disability**.

You want to **call**  
and **order** a pizza.



**Hello. This is  
Pizza Pan.**

ah.. I.. wa..  
want to... to  
o... or... order

**What? I don't  
understand you!**

uh.. or... or...  
order one  
p... p... piz

**I'm sorry. I have  
to take another  
call. Bye!**


**< hang up >**

**We have  
a solution!**

**Relay NC  
Speech-to-Speech**

You dial 711  
and **talk**.

We **re-voice**  
for you!



**Relay NC  
Speech-to-Speech**

You dial 711  
and **talk**.

We **re-voice**  
for you!



For more information:  
**[relaync.com/sts](http://relaync.com/sts)**

# SPEECH-TO-SPEECH NORTH CAROLINA

SERVICES FOR SPEECH DISABLED | ENHANCED STS | EQUIPMENT DISTRIBUTION | FACE TO FACE | RESOURCES | CONTACT

## VIDEO: NC STS SERVICE



**f-flow-flowers ... f-f-for my niece,**



communicate  
with anybody.”



Welcome to Relay North Carolina



Traditional Relay



Captioned Telephone



Conference Captioning



Speech-to-Speech



Please, Don't Hang Up



Equipment Distribution



Servicios en Español



Customer Profile



Internet Relay



Video Relay



Community Links



Contact Us

## Resources

[Job Opportunity:  
RCC Specialist](#)



Relay NC  
Vlogs



Webinar:  
Live Online  
Educational  
Presentation



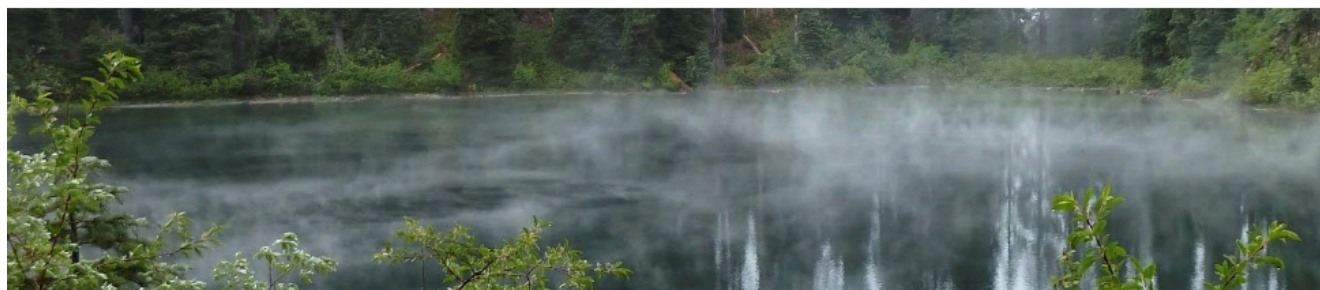
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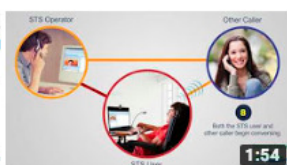
## Relay North Carolina

HOME



### RCCVLOG

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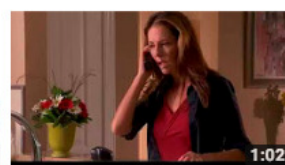
### Understanding the STS NC Video Assisted Speech to

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### How Does Relay NC Work?

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### CapTel North Carolina: Loud and Clear

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### Relay NC Hearing Carry Over (HCO)

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### North Carolina Speech-to-Speech (STS)

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### Relay NC TTY

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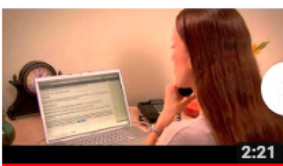
### How Does North Carolina Video-Assisted Speech-to-

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### CapTel NC - Captioned Telephone for Spanish-

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### North Carolina RCC for Hard of Hearing Participant

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